



# Citrix Systems Health Check

Transam offers a health check service on currently installed Citrix systems

## Typical Symptoms

Your system may be exhibiting:

- Poor performance
- Reliability issues
- Unacceptable typing and display latencies
- Printing problems
- Licensing issues
- Security issues
- Access problems (e.g. from Internet cafes, certain mobile devices etc...)

Problems may be due to:

- Running old software releases
- Citrix and/or Terminal Services misconfiguration
- Bottlenecks within your servers
- Lack of application tuning
- Lack of or inappropriate use of ICA or Java clients
- Bandwidth utilisation
- Lack of certain security and/or authentication components

## Our Approach

### Analysis Phase

The first phase is for one of our Citrix consultants to work with you to:

- Produce a problem definitions list
- Analyse your system to highlight potential problem areas and their resolution
- Perform an analysis of your system using Appsense tools

Of necessity this work is performed on a time and materials basis.

### Reporting Phase

In this the phase we can either produce a report documenting our findings and recommendations and then meet with you to discuss or meet with you to present and discuss our findings and recommendations

### Proposal Phase:

Having obtained your feedback we can produce a firm proposal together with an outline project plan and estimated costs to implement our recommendations.

## Transam's Qualifications and Experience

- Citrix Solutions Network accredited Citrix Strategic Partner
- CCA and MCSE qualified
- Experience within a wide range of industries including legal, financial, publishing and media, property management, government and health organisations.

[www.transam.co.uk](http://www.transam.co.uk)

**Transam...**