



VMware Virtual Infrastructure Services

Transam offers a comprehensive range of services for VMware Virtual Infrastructure Systems

Initial Planning, System Design and Implementation

Transam offers a planning, system design and implementation service for when you first install VMware Virtual Infrastructure products. This includes a **System Design Workshop** which will take you through and agree all the configuration options. We can produce a detailed Solution Deployment Plan for your approval, if required.

Capacity Planning

We can use tools such as **VMware's Capacity Planner** and **PlateSpin's PowerRecon** to analyse your current servers' workloads and forecast how many virtual machines could be implemented on existing or new servers.

Proof of Concept Systems

We can help you set up a **Proof of Concept system** so that you can prove to your own satisfaction that VMware can work the way you want it to, and gain initial experience. If necessary, we can supply a low-cost yet expandable shared storage system to facilitate this.

Physical to Virtual Server Migration

We can help convert applications running on physical servers into virtual machines, using products such as **VMware Converter**, **PlateSpin PowerConvert** and other migration technologies.

Virtual Application Access

As an experienced **Microsoft Terminal Services** and **Citrix Solutions Provider**, we can help design and implement a virtual application access layer within your overall Virtual IT Infrastructure.

Shared Storage Systems

Due to our expertise in fibre channel and iSCSI shared storage systems, we can help design and implement the underlying virtual storage layer of your overall Virtual IT Infrastructure. We can either utilise products from your existing storage systems vendor or help you select a new, best fit solution.

Backup and Restore

Our consultants can help design and implement your virtual machine backup and restore strategy. We market enabling products from **Vizioncore**, **CommVault**, **Symantec** and others and can help integrate with your existing backup systems.

Business Continuity

A virtual infrastructure delivers a number of benefits that enable better disaster recovery/business continuity whilst contributing to reduced solution costs. The ability to safely run multiple workloads on a reduced and potentially dissimilar server platform plus the ease with which virtual machines can be replicated and moved opens new possibilities to businesses of all sizes.

Clustering

VMware High Availability (HA) offers a much simpler and lower cost alternative to traditional cluster systems. When is it right to use HA and when should you use traditional systems? Our consultants will explain your choices and help you understand the appropriate technology for your requirements.

../contd



Health Check service

Transam offers a comprehensive **Health Check Service** to help assess the resilience, functionality and performance of your existing infrastructure in line with VMware best practices and your business requirements.

System Configuration Documentation

We can fully document the installation and configuration of your system. Such documentation complements on-going technical support and can be kept up to date under change control procedures.

Technical Support

VMware can be included in your **flexiPoints Technical Support Agreement** with Transam, along with support for your Microsoft Server infrastructure.

Version Upgrade Service

When upgrading from older versions to the latest release, our Technical Consultants can help you think through the upgrade process, advise on pre-requisites, minimise your risk and decide which new features you wish to take advantage of. We can then help you implement the upgrade.

Technical Training

We can advise on accredited scheduled courses available, providing course outlines, venues, dates and discounted prices. Also, during implementation work, your technical staff can shadow our technical consultants.

Licensing

We can help with your VMware licensing and the best Microsoft licensing options.

Transam runs regular half-day **VMware Licensing Academies**. These cover the full range of VMware products, the various licensing schemes, and maintenance and support options. We also cover Microsoft's Product Use Rights in Virtual Server environments. See separate flyer for further details.

Software Asset Management

Utilising our **Software Asset Management (SAM)** service we can manage your on-going licensing requirements and support and maintenance renewals on a timely basis.

Transam's Credentials

- ❖ VMware Enterprise Partner
- ❖ Vizioncore Partner
- ❖ PlateSpin Partner
- ❖ Microsoft Gold Partner
- ❖ Microsoft Licensing and Software Asset Management (SAM) Specialist
- ❖ HP, EMC, DataCore, NetApp, StorVault, Adaptec Partner and CommVault Gold Partner, DataCore Gold Partner and Symantec Gold Partner
- ❖ Citrix Solutions Provider



For more information please contact our Sales team on **020 7549 3123** or visit us at

Transam Microsystems Ltd
Floor 2
St Mark's House
Shepherdess Walk
London

www.transam.co.uk