

Enterprise Vault 2007 is now shipping. This latest edition offers some exciting new features. As a Symantec Gold Partner Transam assists its many customers with version upgrades and would be happy to help new customers to implement Enterprise Vault.

## New Enterprise Vault 2007 Features

### Full Support for Exchange 2007:

- Exchange Server, Outlook, OWA, SharePoint & Office 2007 support
- Enterprise Vault Item Recovery

### File System Archiving (FSA) 2007: File Lifecycle Management:

1. File Blocking
  - Create policies to prevent unwanted files
  - Notification of policy violation
  - Ensures compliance with corporate policies
  - Keeps questionable or unwanted files off storage resources
2. File Level Reports and ROI
  - Information on active and archived data
  - Visibility into efficiency (space and file usage)
  - Embedded recommendations for File Lifecycle Management policies
3. Retention Folders
  - Creates a repeatable method of classifying files
  - Helps meet corporate retention requirements
  - Ensures consistent records management policies

### E-Discovery Chain of Custody:

- Demonstrates chain of custody via reports
- Archive & search PGP-encrypted email
- API-based hand-off to litigation support tools

### EV Lotus Domino Mailbox Archiving:

1. Address storage management challenges
  - Reduce backup / recovery windows for Domino Servers
  - More effectively guaranteed SLAs on primary servers
2. Deliver better mailbox service to users
  - Less time spent managing quotas
  - Deeper archive user search facilities
3. Better control of corporate information
  - Less information lost in inaccessible silos (.NSF files)
  - Retention and deletion effected properly
4. Support faster migrations (Domino to Exchange)

Other features include installation and index enhancements, deleted item recovery and new language versions.

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## Plasmon's UDO Archive Appliance Integrates with Enterprise Vault



Together with Enterprise Vault, Plasmon's UDO Archive Appliance provides a powerful archive management solution using tiered storage architecture. The jointly certified solution helps protect all types of organisations by preventing the modification and/or deletion of archived email messages and important documents through UDO WORM storage. It provides organisations with an archive management infrastructure for email and file system archiving that is flexible, highly scalable and always available at a low total cost of ownership – leveraging tiered storage in order to meet records retention regulations and discovery. [www.plasmon.com/archiveappliance](http://www.plasmon.com/archiveappliance).

## Another Barristers' Chambers Orders Enterprise Vault

This month Transam will be installing the latest Enterprise Vault 2007 release in a 100 user barristers' chambers.

## Discovery Accelerator On-site Demo

Symantec Enterprise Vault Discovery Accelerator extends the basic search functionality of Enterprise Vault email and file archiving to facilitate the search and recovery of archived items in electronic discovery. Its more powerful search capability is appropriate for litigation. Transam will visit you (or organise a webinar) to demonstrate how Discovery Accelerator can help. Contact us to book an appointment.

## Forthcoming Events

With the launch of EV2007 Transam has scheduled two seminars to show the host of new features including **File System Archiving (FSA)**, integration with **Microsoft SharePoint 2007** and the **Symantec Mail Security 8300** series.

- ❖ 18th September, Symantec HQ, Reading
- ❖ 18th September, Webinar
- ❖ 19<sup>th</sup> September, London EC2

Importantly, we have also scheduled a Microsoft

event on SharePoint 2007 and Exchange 2007 at which Symantec will also present archiving for these products.

❖ 24<sup>th</sup> October, Microsoft, London SW1

Please go to [www.transam.co.uk/events.html](http://www.transam.co.uk/events.html).

### London-based Training Courses

Symantec's accredited course, **Enterprise Vault 7.x Administration I** (3 days) will run on 20-22 August, 17-19 September and 12-14 & 26-28 November. Cost is £1,500 per delegate.

Aimed those with some system administration experience, **Enterprise Vault 7.x Administration II** (2 days) will run on 23-24 August, 20-21 September and 15-16 & 29-30 November. Cost is £1,000 per delegate. Contact Transam for course outlines and to reserve places.

### New Microsite for Enterprise Vault

Symantec's impressive new EV Microsite is an entertaining and informative tour of Enterprise Vault's primary value propositions whilst detailing product features and benefits. The microsite also contains customer testimonial videos, flash-based product tours as well as product collateral, analyst reports and much more. Please visit the site at <http://edm.symantec.com/enterprisevault>

#### Tip

##### How out of date are you?

What version of Enterprise Vault are you running? If you're still running version 5, for example, you should be aware that it is no longer supported by Symantec. Since EV v5 there have been eight new version and service pack releases with lots of new features. Releases include V6, V6 SP1, V6 SP2, V6 SP3, V6 SP4, V7, V7 SP1 and 2007.

The latest version, EV2007, will give you more control over your archiving environment. It allows for future proofing when you migrate to Exchange 2007. For more information on Exchange, Outlook and Windows compatibility visit the following link: [http://ftp.support.veritas.com/pub/support/products/Exchange\\_Mailbox\\_Archiving\\_Unit/276547.pdf](http://ftp.support.veritas.com/pub/support/products/Exchange_Mailbox_Archiving_Unit/276547.pdf)

If you are running an old version, contact one of our Enterprise Vault sales specialists on **020 7812 1500** to discuss major upgrade steps or an upgrade plan.

### Enterprise Vault Health Check

Transam offers a proactive examination of your implementation's performance, functionality and value as a business tool. Typical issues are:

- ❖ Running out of date versions and/or Service Packs not applied
- ❖ User issues – toolbar buttons disappearing, mailbox not archived or inaccessible
- ❖ Public folder issues
- ❖ Design and misconfiguration
- ❖ Performance and reliability

- ❖ Offline Vault issues
- ❖ Enterprise Vault Policy Manager (EVP) script
- ❖ PST migration
- ❖ Backup performance issues
- ❖ Business Continuity and DR requirements
- ❖ End user functionality
- ❖ Licensing problems

Transam can also help you through our points-based *flexiPoints* support service.

### NEW Try & Buy Program

Symantec has introduced a 30-day Try & Buy program for its Symantec Mail Security 8300 series appliances. They feature integrated, best-of-breed anti-spam, antivirus and extensive content-filtering technologies that stop inbound and outbound email threats. As a Symantec Gold Partner, Transam is amongst a small number of partners chosen by Symantec UK to take this program to market. Call us today to discuss a trial.

### RPost Registered Email

What is RPost Registered Email? Registered email messages protect the sender with legal evidence of the entire email transaction in case of a dispute involving email:

- ❖ Legal Proof™ as evidence your email was sent, received, including attachments, and when.

RPost extends accountability to Internet email, enables electronic contracting, electronic signature of email AND all attachments. It provides assurance of delivery and protection for the sender in case of a dispute in HR, procurement and customer or supplier relationships. The sender and receiver need only have a valid email address. It is so simple to install. Contact us for a FREE trial.

### Transam's Fantasy Super League 2007-08

Why not join our fantasy football league? It is aimed at our customers and it is FREE. A prize will be awarded to the Manager of the Month and the Manager of the Season. All you have to do is enrol at [www.telegraph.co.uk](http://www.telegraph.co.uk), let Roger O'Kelly know ([roger.okelly@transam.co.uk](mailto:roger.okelly@transam.co.uk)) and we will reimburse your online fee of £6. To join the fun you will need the following information.

**League PIN** 8008398

**League Name** TRANSAM FANTASY SUPER LEAGUE

Please email [roger.okelly@transam.co.uk](mailto:roger.okelly@transam.co.uk) if you would like to continue to receive The Vault.

**For advice or help with Enterprise Vault, call Transam today on 020 7549 3123.**

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