

Enterprise Vault v7 SP1 Is Here

New Enterprise Vault v7 SP1 is the most open and integrated release to date. It builds on the product that for four years running has been the only Leader in Gartner's Magic Quadrant for E-Mail Active Archiving.

Enterprise Vault and Plasmon's UDO Archive Appliance



Symantec's Enterprise Vault 2007 combined with Plasmon's UDO Archive Appliance provides a powerful archive solution for the management of unstructured files and emails. The joint solution enables organizations to meet their compliance and risk management obligations by properly controlling the lifecycle of their archive data. Documents archived through EV onto the UDO Archive Appliance have unmatched data life and unquestioned record authenticity with low power consumption and total cost of ownership. Refer to the new Plasmon / Symantec joint Solution Brief for details. www.plasmon.com/archiveappliance

Instant Messaging & the Vault

The pressure on organisations to manage information more effectively has intensified as the volume of unstructured data generated by collaboration systems has increased.

With Instant Messaging (IM) users in over 90% of organisations (according to Osterman Research), new initiatives will be necessary to take advantage of the power of IM technology whilst ensuring that it is secure, controlled compliant and integrated.

Symantec **IM Manager 8.2** controls Instant Messaging traffic. It seamlessly manages, secures, logs, and archives corporate IM traffic with certified support for public and enterprise IM networks—including granular policy enforcement and security controls for files, audio, video, VoIP, application sharing, and other real-time tools. It is integrated with Enterprise Vault, enabling IM message threads to be archived. See over.

Enterprise Vault Health Check

You might prefer a proactive examination of your implementation's performance, functionality and value as a business tool. Typical issues may include

- ❖ Running out of date versions and/or Service Packs not applied

- ❖ User issues – toolbar buttons disappearing, mailbox not archived or inaccessible
- ❖ Public folder issues
- ❖ Design and misconfiguration
- ❖ Performance and reliability
- ❖ Offline Vault issues
- ❖ Enterprise Vault Policy Manager (EVPM) script
- ❖ PST migration
- ❖ Backup performance issues
- ❖ Business Continuity and DR requirements
- ❖ End user functionality
- ❖ Licensing problems

Transam can also help you through our points-based *flexiPoints* support service.

Transam Builds the EVault Community

In March we installed Enterprise Vault in three more prominent organisations, all different in character: a large reinsurance company, a private city bank and a wholesale chain. As a Symantec Gold Partner we are helping organisations reduce business risk and save money through our wide experience of Enterprise Vault, coupled with the depth of our expertise in archiving and storage. We can also help you with your licence renewal and/or upgrade to the latest version.

Enterprise Vault is Still Number 1

For several years Enterprise Vault has been recognised as the unquestioned market leader in email archiving software by both Gartner and Forrester. And now it is #1 in IDC's latest ratings.

Gartner's archiving Magic Quadrant 2007 shows Enterprise Vault as the only leader for the last four years. This year it has pulled even further into the lead!

Gartner summed it up with the following quote: "Symantec remains the clear leader in this segment, far ahead of the rest in its ability to anticipate evolving market requirements and to deliver new features ahead of the competition."

Symantec Information Foundation 2007

Symantec Information Foundation 2007 incorporates Symantec's world-class anti-virus, anti-spam, content-filtering, archiving, e-discovery and policy management technologies at an all-inclusive price. Designed to reduce the cost of data retention and electronic discovery, it is an Integrated Suite that includes licences to use the following solutions:

- ❖ Symantec Enterprise Vault
- ❖ Symantec Mail Security 8300 Series Appliance Software
- ❖ Symantec IM Manager
- ❖ Symantec Mail Security for Microsoft Exchange or Lotus Domino.

Contact us for more information.

Discovery Accelerator On-site Demo

Do you have EV Journaling switched on? Do you have a problem identifying specific messages and content amongst huge volumes of data? If so, Transam will come to your offices (or organise a webinar) to demonstrate how Discovery Accelerator can help. Contact us to book an appointment.

Essential Support for Enterprise Vault

Symantec offers two levels of support for Enterprise Vault – Basic and Essential. The Basic option gives you telephone access to Symantec's Help Desk during working hours, while the Essential option offers 24/7 coverage and is aimed at organisations undertaking maintenance work, such as upgrades, outside of business hours, including at weekends. As data centres often have to perform maintenance and upgrades in quiet time, they prefer the Essential Support option at a small additional cost, which is based on a percentage of the annual licence fee. Contact Transam today to learn how we may help you.

Forthcoming Events

Due to the popularity of Enterprise Vault Transam has scheduled another seminar, this time for organisations new to the product. The programme will also feature Symantec's IM Manager 8.2 for the control of Instant Messaging as well as a session on Network Attached Archival Storage delivered by EMC on 19th June. Please note for your diary:

- ❖ 19th June, Symantec HQ, Reading

For full information on this event please visit www.transam.co.uk/event060607.html. Contact us today to book a place and inform your colleagues.

EMC Centera for Affordable Email Archiving

Using EMC Centera with Enterprise Vault you will regain control of your email environment, accelerate backups and meet compliance regulations. Centera offers the following features:

- ❖ Highly secure – automatically instances two copies of data
- ❖ Economical storage – single-instances email attachments as well as email messages

- ❖ Tightly integrated with EV – a fully validated and supported combination.



Now that EMC has reduced the price of Centera to make it affordable for mid-sized organisations, you can easily streamline storage management while improving application and

system performance. Call us for the latest, **low** prices. Please contact Peter Dickinson on 07799 338073 or at peter.dickinson@transam.co.uk for more information.

Training in Enterprise Vault

We are pleased to announce availability of Symantec's accredited three-day course, **Enterprise Vault v7 Administration**, on:

18-20 June, 9-11 July, 20-22 August, 17-19 September, 8-10 October, 12-14 November and 10-12 December. It costs £1,380 per delegate.

Also, the next date for the two-day course, **Enterprise Vault v7 File System Archiving**, is 12-13 July. Cost is £920 per delegate. Please contact Transam to reserve places.

Technical Tip

How to read Enterprise Vault (EV) Event log messages on a computer that does not have EV installed

Sometimes it is necessary to read EV Event logs on a machine that does not have EV installed on it. In order to read the full text correctly, copy a particular Dynamic Link Library (DLL) from the EV installation folder to the machine that does not have EV installed.

1. Find VaultMessages.dll (by default in C:\Program Files\Enterprise Vault\ on the EV Server
2. Copy file to the new computer or workstation
3. Open the Command prompt by clicking on Start | Run | Type in CMD | press Enter <Return key>
4. To register the DLL use regsvr32.exe "C:\.....\VaultMessages.dll"

This should enable the viewing of messages correctly without having to install any component of EV on the machine.

Please email roger.okelly@transam.co.uk if you would like to receive The Vault Newsletter.

For advice or help with your Enterprise Vault, call Transam today on 020 7549 3123.

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