

Enterprise Vault v7 Is Here

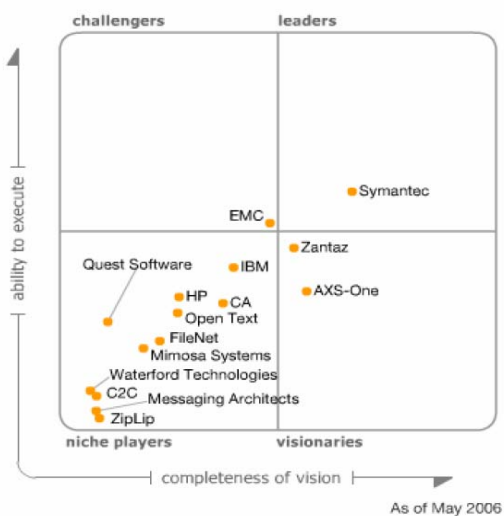
This major new release is now available. Significant improvements include:

- ❖ **Intelligent Archiving Platform**—automated, content-based classification engine, first integrated IM archiving solution, optional popup for user-driven classification and the first to provide connectors for EMC Documentum Retention Policy Server, IBM Records Manager for DB2, OpenText LiveLink, Hummingbird LegalKEY, Stellant, etc;
- ❖ **Best-in-class Microsoft support**—first to support Windows Desktop Search (WDS) and Rights Management Server (RMS), the first native IM archiving support including Live Communications Server (LCS), and MS Cluster Server support for Enterprise Vault server;
- ❖ **Enterprise Class Administration**—secure, granular, role-based administration, advanced reporting, monitoring and diagnostics plus enhanced file archiving management.

James Bushell, Symantec’s Enterprise Vault Channel Sales Specialist, says: “This is the most significant version of Enterprise Vault that we’ve released yet.”

Gartner Magic Quadrant

Symantec Enterprise Vault is still the leader for the third year running in this independent industry analyst’s benchmark.



Transam in the Finance Sector

Transam is currently installing Enterprise Vault in a 350-user site of a UK insurance group.

64-Bit Operating Systems

Enterprise Vault v7 is designed to run on Microsoft Windows Server 2003 R2 32-bit and 64-bit Operating Systems.

Please contact us if you would like a copy of the latest *Symantec Enterprise Vault Compatibility Charts document* (January 2007).

MS Exchange and Outlook 2007

Version 7 is compatible with Outlook 2007 and will be validated with Exchange 2007 within 60 days. Symantec’s policy is to validate with released versions rather than with Beta / Release Candidate software which may change prior to final release.

Enterprise Vault Server Licence Pricing Removed

With Version 7, Symantec has significantly revised its Enterprise Vault price list. All pricing is now based upon the number of “Active Users”. There are no more server licences. This means you can install Enterprise Vault on as many servers as you wish, including for Disaster Recovery (DR) purposes, without incurring any additional Enterprise Vault licensing costs.

You can replicate your vault(s) to a DR site by either using products such as DoubleTake or RepliStor (both marketed by Transam) or by mirroring shared storage systems such as SANs.

Please contact us if you would like assistance in securing your Enterprise Vault onto a DR footing.

SQL Licensing

Enterprise Vault uses Microsoft SQL Server. Microsoft takes the view that any application that benefits from using SQL must have a SQL Server licence and CALs for each user. If you already have SQL CALs for your users because you have other applications which use SQL, then you probably don’t need any extra for your Enterprise Vault system.

Sometimes a more economical alternative to Microsoft’s Server and CALs licensing model is to use its “per processor” model. If you would like advice or help in checking the most economical licensing model, then please contact us.

Government Projects

Transam recently signed an agreement to provide professional services to SYM-LIRIC, Symantec's government arm. Transam has already performed projects on behalf of SYM-LIRIC for two UK government organisations.

Version 7 Training Courses

Training courses in Enterprise Vault v7 will be available from April. Please let us know your training requirements and we will send you information as soon as it becomes available.

File System Archiving

Have you thought of adding File System Archiving to your Enterprise Vault installation? With Version 7, Symantec has simplified the pricing of File System Archiving. Previously, the basic File System Archiving module was licensed "per GB" whilst the File System Archiving Explorer search and retrieval module was licensed according to the number of users. The problem lay with trying to guess how much archive storage would be used to license correctly the base module. Now, the base module and the Archive Explorer are bundled together and are licensed on a "per user" basis.

flexiPoints – a Unique Approach to Support

flexiPoints is Transam's points-based IT support service. Unlike traditional, fixed price contracts, it offers a value-for-money contract with access to our wide pool of technical expertise, ensuring that you only pay for the support that you use.

Integration with Document Management Systems

Since Symantec introduced its Content Management API in February 2006 with Version 6 SP2, it has been busy liaising with the major Document Management suppliers to enable better integration. At its basic level, if you drag 'n drop an archived stub into a Document Repository, the repository needs to understand that it now has a stub stored and not the original email and the email is now in the vault.

At its European GearUp 2006 conference last October, Interwoven announced that it would integrate its WorkSite DM system with Enterprise Vault. (Transam is an accredited Interwoven partner.) Hummingbird (now owned by OpenText) formally announced General Availability of its LegalKEY integration with Enterprise Vault at LegalTech in New York on 29th January.

Transam has always seen email archiving and document and records management as inextricably linked and has expertise across these systems.

Transam's Technical Consultants

Our consultants have already completed Version 7 training at Symantec's UK HQ in Reading.

Technical Consultant, Dan Kenyon-Smith, says: "I'm looking forward to working with Version 7's many new features, which will provide our clients with many new capabilities."

Dan's Technical Tips

Interwoven and Enterprise Vault Integration

Email stubs can be saved to and retrieved from WorkSite using FileSite 8.2 with Symantec Enterprise Vault 6 SP2 or later:

- Only the email stub will be stored in WorkSite. The actual content of the email message will remain in the Enterprise Vault;
- Any documents attached to the email stub will not be stored in WorkSite, but will remain in the Enterprise Vault;
- Interwoven Profile fields can be populated for the email stub manually or through folder inheritance;
- Because the actual content of the email and attachments will not reside in WorkSite, they will not be full text searchable via WorkSite;
- Interwoven Profile searches can be executed on email stubs saved in WorkSite;
- When an email stub is retrieved through WorkSite, Outlook – as an integrated application – will manage the retrieval of the MSG file from within the Enterprise Vault.

Experience in Upgrading to Version 7

Transam's Technical Consultants are already booked to implement early upgrades for our customers. So, they will quickly have proven Solution Delivery Plans (SDPs) as well as practical experience and advice. Please let us know if we might help upgrade your system.

Mimecast – the Perfect Complement to Enterprise Vault

You don't want to consume valuable storage space unnecessarily by archiving spam. Mimecast is a Software as a Service (SaaS) solution that prevents all spam from entering your IT infrastructure. See www.mimecast.com for information or ask us to send you details or arrange a live demonstration.

Please email roger.okelly@transam.co.uk if you would like to receive The Vault Newsletter.

For advice or help with your Enterprise Vault, call Transam today on 020 7549 3123.

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