

Welcome to the second issue of our popular newsletter on Remote Access.

Citrix Access Essentials 2.0 – Many Restrictions Removed

Similar in concept to Microsoft's Small Business Server, Citrix Access Essentials is Citrix's low cost solution for small businesses or small systems. Licensing is limited to 75 named users maximum.

With the version 2 release, Citrix has removed many of the limitations of the initial release:

Initial Release	Version 2.0
Single Server	Multiple Servers
Automatic Failover	Load balancing & Fail Over
Terminal Services CALs included	Option to purchase with or without Terminal Services CALs
No commercial upgrade path to Presentation Server	Licences may be upgraded to Presentation Server

Is Your Citrix System Up To Date?

Here are the latest versions:

- ❖ Presentation Server 4.5
 - Client Version 10.1
 - Desktop Broker for Presentation Server 4.0
 - Streaming Client 1.1
- ❖ Secure Gateway 3.0
- ❖ Web Interface 4.6 for Windows
 - Licence Server for Windows 11.3
- ❖ Citrix Access Gateway 4.5
 - Endpoint Analysis Client 4.2.5
- ❖ Citrix Access Essentials 2.0
- ❖ Password Manager 4.6 (see over)
- ❖ Windows Server 2003 R2
- ❖ Terminal Services 2003 R2

Please contact us for help in updating your system or if you need training in the latest releases.

Citrix Presentation Server 64-bit Version

There is a 64-bit version of Citrix Presentation Server that runs on Windows Server 2003 x64 and 64-bit server hardware for increased performance.

New Joiner at Transam

Robert Tryzna has joined Transam as a Technical Consultant. Robert is an MCSE, a Citrix Certified Administrator and a CISCO Certified Professional

with over 10 years' experience of designing, implementing and administering Citrix, Cisco and Microsoft technologies at enterprise level. Robert has already completed a new Citrix Access Essentials project for a Transam customer, an international marine engineering firm.

Webinar on 2-Factor Strong Authentication

You need to combat Identity Theft. Signify's fully managed strong authentication service makes it quick, simple and affordable for you to eliminate insecure passwords from your business critical systems. It is ideal for occasional secure access to your SSL VPN, Extranet or Web Portal. Join us on **22 November at 4.00pm** to learn about Signify's managed service. See Events on our website.

Something you know + something you have



Read about Signify in the enclosed case study.

Accreditation in WANScaler

Transam has become one of the first fully accredited Citrix WANScaler solution providers. Citrix WANScaler solutions provide high-performance application delivery to users in an organisation's branch offices. WANScalers accelerate application performance across wide area networks (WAN) by an average of 5x to 30x, and up to 300x at peak compression efficiency. They can be used within either Citrix or non-Citrix environments.

Comparison of Citrix PS4.5 Features by Edition

	Advanced	Enterprise	Platinum
Application Virtualisation Enhancements 100+ new and upgraded features	●	●	●
SpeedScreen Progressive Display	●	●	●
x64 support	●	●	●
Application Streaming	●	●	●
Application Hub	●	●	●
Isolation 2.0	●	●	●
Health Assistant	●	●	●
Performance Monitoring	●	●	●
SmartAccess	●	●	●
Single Sign-On	●	●	●

Access All Applications on the Move with Rove

Enterprise software for handhelds is now available from Rove. Rove, formerly known as Idokorro, is the world's leading provider of business and IT software for handheld devices. With **Mobile Citrix Client** on your BlackBerry you can access and use ANY Windows application published on your Citrix Server!



With Rove's **Mobile Admin 3.3** you can manage your IT systems remotely from your BlackBerry or smartphone. Now you can solve network problems 24/7 from anywhere that you can take your wireless handheld or access the Internet – dramatically decreasing costly network downtime and accelerating the speed of your response. Imagine being able to reset passwords, reboot servers, manage services, users and print all while on-the-go! For more information visit www.rovemobile.com or contact Transam on 020 7427 2550.

Upgrade from Presentation Server Standard to Advanced Edition Free of Charge

If you own Citrix Presentation Server Standard Edition and your Subscription Advantage cover is current, we can upgrade you to Advanced Edition free of charge. Advanced Edition will allow you to add a second, or more, servers with load balancing and failover. Main benefits include support for more users, improved performance and a more resilient, fault-tolerant system. Please contact us for details.

Robert's Technical Tips

- **ICA Sessions:** to enable remote users to copy files in/out of an ICA session's published network shares, publish them the same way as you publish applications. Under application properties/location/command line enter `c:\windows\explorer.exe network_path _share`. Note that copy/paste functionality is not identical to Windows' as Windows handles file/ clipboard operations differently;
- **Secure ICA encryption:** on enabling this feature you don't need to configure it every time you publish an application. Instead, you configure Citrix Policy under `/Security/Encryption/SecureICA` and specify encryption that will apply globally. Policies take precedence over application rules;
- For **Web site tolerant failures** load balance your Citrix site at FQDN-ISP level using Round Robin DNS; www.yourcitrixsite.co.uk could be hosted on two Access Gateways or two Secure Gateways in a cluster with two IP addresses mapped to site name at your ISP's DNS server.

Robert Trzyna is a Transam Citrix consultant.

Citrix Presentation Server Client Support for NT4

With the release of the 10.150 client, due out on 15 October 2007, Windows NT 4.0 will no longer be a supported client platform. As Citrix only provides support for current and current minus 1 versions of the client, the 10.0 client (which provides the NT client platform) will no longer be supported.

Citrix Presentation Server 4.5 with Feature Pack 1

Released on 25th September, Feature Pack 1 offers multiple client and feature updates/enhancements to all editions of Presentation Server 4.5 and delivers new features specific to Platinum Edition, such as:

- ❖ SmartAuditor for ensuring regulatory compliance and improving risk management;
- ❖ EasyCall for communication with any application delivered by Presentation Server using any telephone number;
- ❖ Further compatibility with Vista and Office 2007 in terms of simplified administration and licensing.

For additional details on the licensing changes and license usage please contact Transam.

Citrix HotSpot

Access our great Citrix HotSpot, the Citrix TestDrive Centre, today and see how easy it is to run applications remotely. For detail go to <http://www.transam.co.uk/citrixhotspot.html>

Citrix Password Manager 4.6

Available since 21st September 2007 Citrix Password Manager 4.6 offers enhanced security features and supports Microsoft's recent Vista release. Password Manager 4.6 is set to extend its current market leading security, ease of use, ease of ownership, scalability and value. New features of this release include:

- ❖ Multi-Domain Support without requiring the Password Manager Service in each Domain
- ❖ DNS Name support
- ❖ Consumption of Platinum licence when used in a Presentation Server environment
- ❖ Improved logging capabilities
- ❖ Added Administrative settings
- ❖ Windows Vista Support for the Password Manager Agent.

For advice or help with your Citrix or Terminal Services system, call Transam on **020 7549 3123**.

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