



Citrix Systems Health Check

CITRIX partner
Solution Advisor

Transam offers a health check service on currently installed Citrix systems.

Typical Symptoms

Your system may be exhibiting

- ❖ Poor performance
- ❖ Reliability issues
- ❖ Application compatibility issues
- ❖ Unacceptable typing and display latencies
- ❖ Printing problems
- ❖ Licensing Issues
- ❖ Security issues
- ❖ Lack of system redundancy or resilience
- ❖ Access problems

Problems may be due to

- ❖ Running old software releases
- ❖ Citrix and/or Terminal Services misconfiguration
- ❖ Bottlenecks within your servers
- ❖ Lack of application tuning
- ❖ Lack of or inappropriate use of ICA or Java clients
- ❖ Bandwidth utilisation
- ❖ Lack of certain security and/or authentication components

Our Approach

Analysis Phase

The first phase is for one of our Citrix consultants to work with you to:

- ❖ Produce a problem definitions list
- ❖ Analyse your system to highlight potential problem areas and their resolution

Of necessity this work is performed on a time and materials basis.

Reporting Phase

In this phase we can either produce a report documenting our findings and recommendations or then meet with you to discuss, or meet with you to present and discuss our findings and recommendations.

Proposal Phase

Having obtained your feedback we can produce a firm proposal together with an outline project plan with estimated costs to implement our recommendations.

Transam's Qualifications and Experience

- ❖ Citrix Solutions Network accredited Citrix Strategic Partner
- ❖ Microsoft Gold Partner
- ❖ VMware Enterprise Partner
- ❖ CCEA, CCI and MCSE qualified consultants
- ❖ Experience within a wide range of industries including legal, financial, publishing and media, property management, government and health organisations
- ❖ We have delivered a comprehensive range of Terminal Services and Citrix related products and services.

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For more information on Transam's Microsoft expertise and our range of Health Checks, please visit www.transam.co.uk or contact us at sales@transam.co.uk or on **020 7549 3123**.