



# CommVault® Galaxy™ Health Check

The Transam CommVault Galaxy Health Check proactively examines your implementation of Galaxy backup and recovery software in terms of its performance, functionality and value as a business tool. The main areas of focus for the service include:



## Operational Issues Assessment

- ❖ Identify business requirements and issues and relate to the software's capability

## Software Inventory and Compatibility Review

- ❖ Collect Software/Firmware release levels, validate against supported system requirements and against recommended levels

## CommCell Review

- ❖ CommCell Configuration, validation and review of Critical Events / Logs

## Applications and Configuration Review

- ❖ Validate Applications backup/restore/recovery requirements against current operation
- ❖ Verify desired backup policies against actual Galaxy Storage Policies, Scheduling, and Media Management configuration.

## Operational and Scalability Review

- ❖ Overall review of backup/restore successes, failures, root-causes, data protection window utilisation
- ❖ Performance and Load analysis and review environment against CommVault Systems' developed Scalability and Sizing Guidelines
- ❖ Analysis of existing and applicable Galaxy reports and configuration data

## Our Approach

### Analysis Phase

One of our CommVault Galaxy consultants will work with you to:

- ❖ Understand your issues and business requirements
- ❖ Perform a detailed analysis of your CommVault Galaxy configuration and its entire environment

### Reporting Phase

- ❖ Produce a report documenting our findings and recommendations
- ❖ Meet with you to present and discuss our findings and recommendations

### Proposal Phase

Having obtained your feedback, if required, we can produce a firm proposal together with an outline project plan and estimated costs to implement our recommendations.

## Transam's Qualifications and Experience

- ❖ Specialists in CommVault Galaxy
- ❖ Leading provider of support for CommVault Galaxy
- ❖ CommVault Partner and Microsoft Gold Partner

For more information on Transam's CommVault expertise and our range of Health Checks, please visit [www.transam.co.uk](http://www.transam.co.uk) or contact us at [sales@transam.co.uk](mailto:sales@transam.co.uk) or on 020 7812 1500