

Microsoft® Exchange Health Check

Nowadays, email is a business critical communications tool. Any problems within the email system lead to serious losses in productivity and potential loss in business and data. Exchange Server issues can arise from various sources. Whether they are:

- ❖ User issues
- ❖ Misconfiguration issues
- ❖ Remote email access issues, including Outlook Web Access and Outlook Mobile Access

These problems can jeopardise your organisation's efficiency, costing you time and money through reduced communication levels, lack of scalability, and security concerns. Maintaining a messaging system at its maximum efficiency is critical to business continuity.

Health Check Break Down

- ❖ PST file management
- ❖ Microsoft licensing (eg. standard or enterprise edition features)
- ❖ Security issues
- ❖ Server performance and resilience
- ❖ Backup, archiving and recovery
- ❖ Unknown growth rates
- ❖ Data replication to a disaster recovery site
- ❖ Exchange Connectivity

Our Approach

Analysis Phase

The first phase is for one of our experienced Exchange consultants to work with you and your IT department to:

- ❖ Determine your business and email requirements
- ❖ Understand your organisations concerns regarding the Exchange implementation, resilience, support and training requirements

Reporting Phase

In this the phase we can either:

- ❖ Produce a report documenting our findings and recommendations and then meet with you to discuss any issues
- ❖ Alternatively we can simply meet with you to present and discuss our findings and recommendations

Proposal Phase

Having obtained your feedback, using a day's free consultancy, we can produce a firm proposal together with an outline project plan and estimated costs to implement our recommendations.

Transam's Qualifications and Experience

- ❖ Microsoft Gold Certified Partner
- ❖ MCSE (Microsoft Certified System Engineers) and MCSA – Messaging consultants
- ❖ Exchange 2000 and 2003 training and implementation experience
- ❖ Combined experience of over 40 years
- ❖ Experience within a wide range of industries including legal, financial, publishing and media, property management, government and health organisations
- ❖ We market a comprehensive range of email management products and services

For more information on Transam's Microsoft expertise and our range of Health Checks, please visit www.transam.co.uk or contact us at sales@transam.co.uk or on 020 7812 1500.

